

www.3hcctv.co.uk

Info@3hcctv.co.uk

01773 300 325



Wireless Intruder Alarm Servicing - What's Included?

- Pyronix Cloud subscription – needed for mobile notifications and remote viewing (£36 annually to purchase separately)
- Change of batteries for any sensors/key fobs attached to the system on every second annual service, or before if required (up to 8 devices)
- Change of batteries for a Siren attached to the system on every second annual service (or before if required)
- Change of back-up batteries for the control unit on every third annual service (or before if required)
- Full test of the system including functionality, signal strength
- Code reset and settings/firmware updates as needed/requested
- Full support, and diagnostics of any problem
- Free lifetime repair/replacement of any part of the alarm system for as long as the servicing is still ongoing (if servicing is purchased when the system is new)

Our annual service charge, including all of the above; £95+vat

Why choose our annual service package?

Our annual servicing ensures 100% peace of mind for you and your family/business.

When one of our customers chooses to enrol onto a servicing package we get live updates of problems the system may be encountering, including signal/connection issues between the sensors and the control unit, between the WIFI router and the control unit, and between the mobile apps and the control unit which you otherwise may not know about. For example, if you had a new WIFI router and the settings hadn't been updated on the panel, you would no longer receive notifications of an alarm activation. If on our servicing package we would get notified that your control unit isn't communicating with your broadband router, we would then be able to come out and update the settings meaning your security system can continue working flawlessly.